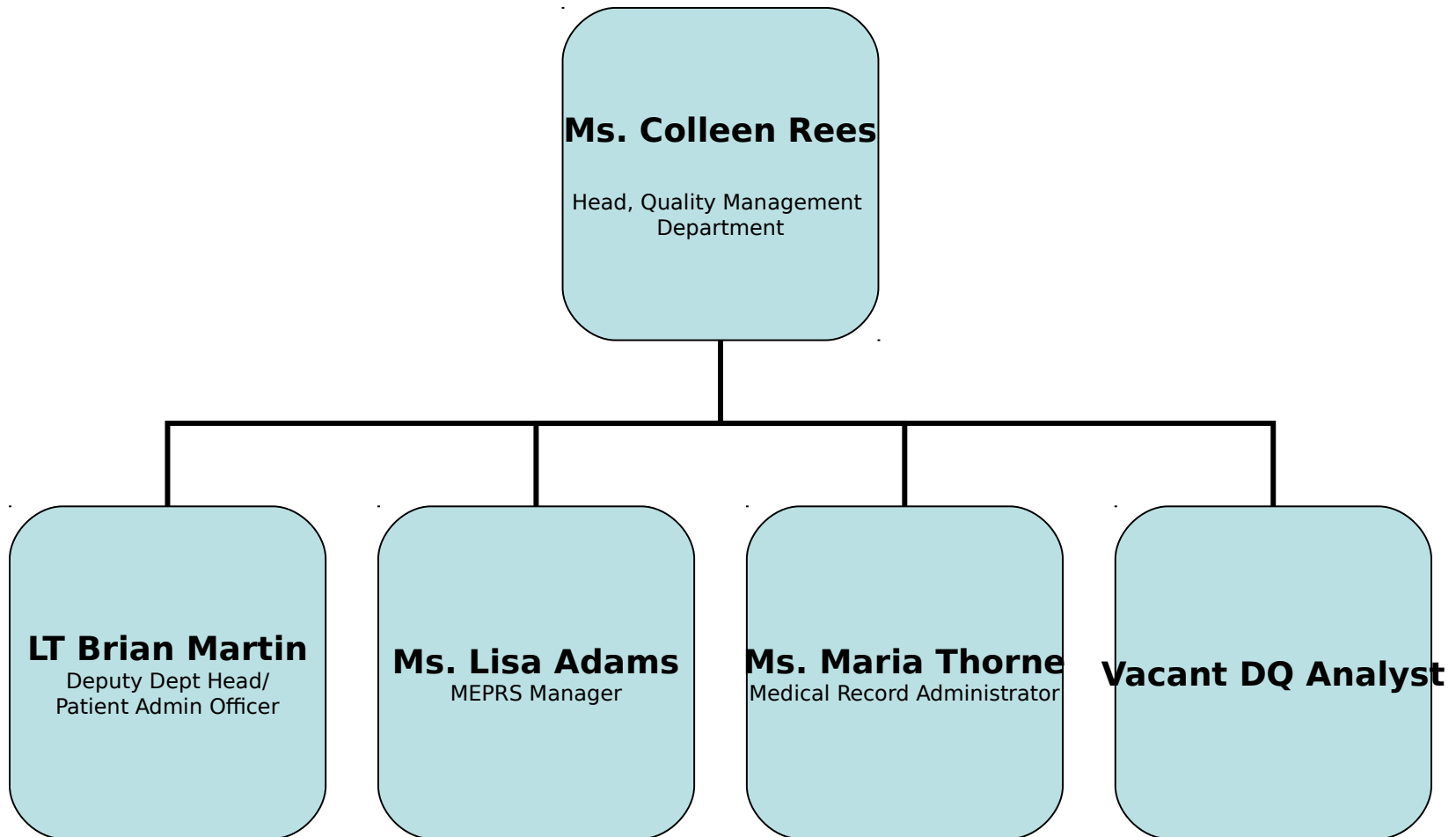




# *Navy Medicine East – M3C Quality Management Department*





# *Quality Management Dept Functions and Responsibilities*

- **NME Dashboard/PEER Review**
  - Access To Care
  - Provider Availability
  - Coding Quality
  - Patient Satisfaction
- **Business Planning**
  - Labor Reporting
  - Access to Care
  - Documented Value of Care
- **Data Quality/MEPRS**
  - Commander's DQ Statement
    - DQ Website Validity Issues
    - Member of DQ Performance Evaluation Team Established in FY07
    - Chaired by NMSC
    - Meets Monthly
    - Coding Timeliness and Coding Accuracy Metrics BUMED Priority FY07
  - MEPRS
    - Training/Trouble Tickets
    - Upgrade to EASi increased Trouble Tickets by 400% Coding
    - DMHRSi Deployment Impact
    - Labor Reporting
- **Patient Administration**
  - Billet - Career Bridge between MTF and BUMED
  - Command Support - Medical Record Retention; Medical Boards; Beneficiary Entitlements; and HIPPA
  - SECNAV MEDHOLD OIF/OEF Inpatient Weekly Tracking Report
  - NME HIPAA Officer
- **Clinic Management Course Faculty**
  - Travel funded by NMETC
  - Annual Faculty Meeting
- **Healthcare Information Management**
  - NME MRA Position hired GS Nov 2006
    - Member of Coding Hotline
    - Support Inpatient Coding at GTMO
    - M2 Data Analysis
    - MTF Assistance currently respond to 40 emails/phone call per week
    - Member of the DOD Coding Guideline Workgroup
  - Central Contract effective Feb 2006
    - OCONUS conducted remotely
    - Audit result compliance issues